

Production Turnaround & Rush Order Policy

LAST UPDATED: April 1, 2026

Standard Production

Our standard turnaround time is 2–4 business days for most print orders. Production time begins once all artwork is approved, payment is received, and the order is fully confirmed.

Order Cutoff Time

Orders submitted before 2:00 PM (business days) will begin processing the same day. Orders received after 2:00 PM will begin processing the next business day. Standard turnaround does not include weekends, holidays, or shipping/delivery time.

Rush Production Options

Rush services are available when production schedules allow.

Next-Day Rush Service

Orders guaranteed for completion the next business day will incur a 30% rush charge added to the order total.

Same-Day Rush Service

Orders requiring same-day completion will incur a 50% rush charge added to the order total.

Rush Order Conditions

- Rush orders are subject to production availability and material stock.
- Rush charges apply because these orders require priority scheduling and adjustment of existing production queues.
- Any design changes or delays in approval may affect turnaround time.

Large or Specialty Orders

Large quantity orders, specialty printing, apparel, promotional items, or outsourced services may require additional production time and may not qualify for rush service.